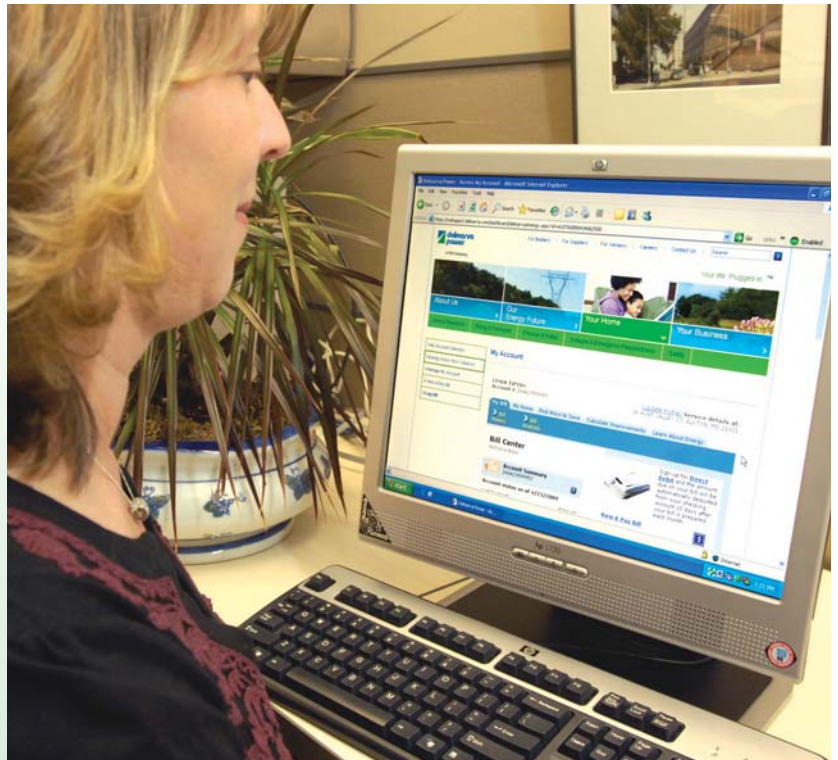


Free Online Bill Payment and Notification Now Available

Delmarva Power customers can now view and pay their bill online using our free and easy interactive Web tool – “My Account.”

“My Account,” allows customers to view and pay their bill, find ways to save on their monthly bill, calculate home energy improvements and learn about energy right from their computer screen or mobile Internet device.

As the summer weather approaches, you can find ways to save energy and money when you visit “My Account” at delmarva.com.



Hybrid Truck Protects the Environment



Delmarva Power recently added a hybrid bucket truck to its fleet of hybrid vehicles as part of our commitment to creating a greener environment.

Operating the 43-foot eco-friendly truck in electric-only mode produces far less carbon emissions than our traditional diesel-fueled models. Hybrid technology also eliminates engine noise and costs less to fuel.

Learn more about our green efforts by visiting delmarva.com and viewing a copy of our 2008 Annual Environmental Sustainability Report, “Powering a Sustainable Future.”

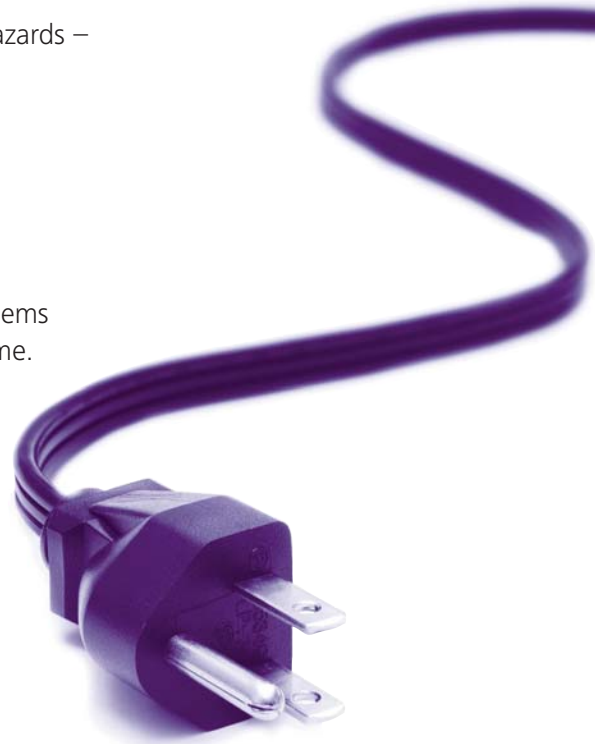
May is National Electrical Safety Month

Delmarva Power urges customers to be aware of the top three electrical safety hazards –

- electrical fires caused by aging wiring,
- misuse of surge protectors and extension cords, and
- electrocutions caused by power lines, wiring systems and large appliances.

Here are some tips to stay safe:

- Have your home wiring inspected by a qualified electrician if you notice problems such as flickering lights, or buzzing from outlets – or if you have an older home.
- Use the right power strips, cords and surge protectors for the intended electrical load.
- Never plug too many appliances into a single outlet or power strip to avoid overloading circuits.
- Replace frayed cords and damaged electrical equipment.
- Follow the manufacturer’s instructions for using appliances and equipment.
- Use extension cords only temporarily. Consider installing additional outlets if necessary.
- Remember that water and electricity never mix.



Natural Gas Safety

Natural gas is a safe, clean and efficient fuel. And because it’s colorless and odorless, we add a harmless, strong smelling ingredient called mercaptan. This helps call attention to a rare, but possible leak.

If you smell mercaptan, or have reason to suspect a leak, take immediate action.

- Extinguish all open flames.
- Alert everyone in your home of possible danger and leave the area.
- Don’t touch any light switches, use the phone or use a flashlight as you leave.

- Avoid any actions that could cause a spark.
- Call your gas delivery company or Delmarva Power at 302-454-0317 if you are in New Castle County, Delaware.
- Stay away until trained professionals arrive and tell you it’s safe to return.

Never touch a gas pipeline or try to fight a natural gas fire. Learn more about natural gas safety by visiting our Web site.

**Delmarva Power delivers natural gas in New Castle County, Delaware only.*

Delmarva Power Sponsors Maryland First Responders’ Conferences

Along with sister utility company Pepco; Delmarva Power’s Emergency Services Partnership Program (ESPP) will sponsor the Maryland Emergency Management Association Conference and Maryland Firemen’s Association Conference in May and June.

“These events demonstrate our support for first responders and commitment to safety and emergency preparedness,” said Vince Jacono, Jr., Coordinator of Delmarva Power’s ESPP. “The program focuses on our ability to be proactive and maintain successful relationships with public safety officials through communication, education and partnerships.”

Delmarva Power, Girl Scouts and ERTHNXT Plant Trees

Delmarva Power employee Todd Goodman and his son, Dan, inspect a deer guard in Bear, Del. at the recent Girl Scouts, ERTHNXT and Delmarva Power reforestation project.

ERTHNXT is a national nonprofit organization working to protect the environment by providing fun, science-based outdoor activities and programs for children and youth-based groups.

Volunteers planted 500 native tree seedlings including river birch, hackberry and silver maple. Trees keep the air clean by absorbing carbon dioxide and they conserve energy, reducing the need for air conditioning.



Arbor Day Foundation Awards Delmarva Power for Tree Care

For the 10th consecutive year, Delmarva Power earned the distinction as a Tree Line USA Utility. The National Arbor Day Foundation in cooperation with the National Foresters Association recognized the utility for its commitment to public education, tree planting and quality tree care.



Quick Conservation Tips for Spring

As the weather warms up it's important to be mindful about energy conservation. Using less energy helps lower electric bills and protects the environment, so remember and pass along the following tips.

- Raise the temperature setting on the thermostat. For every degree raised, customers can save as much as 3 percent on cooling costs.
- Turn off unnecessary incandescent lights during hot weather and consider switching to cooler, energy-efficient compact fluorescent bulb.

- Use ceiling fans and portable floor fans to move the air around in the home.
- Close drapes during the hottest times of the day to block the sun's heat from entering the home.

Go to delmarva.com to learn more about energy conservation and sign up for "My Account," our free interactive Web tool.

Need A Speaker?

Contact us at speakersbureau@delmarva.com or call (800) 355-0368 to have a member of our Speakers Bureau talk to your group, church, school or neighborhood association. We'll discuss electric or natural gas safety, energy conservation, rates, reliability billing or service.

Energy Efficient CFLs Distributed at Green Expo

As part of our efforts to support a greener, cleaner environment, Delmarva Power distributed energy-saving compact fluorescent light bulbs, or CFLs, at the March 21 Great Green Expo in Wilmington, Del. This year's Expo beneficiary was Partnership for the Delaware Estuary.

Pictured right, a CFL display demonstrates the difference in efficiency between incandescent and CFL bulbs.



Environmental Studies and Surveys Begin on Maryland Lower Shore Reliability Increases on the Horizon

As part of Delmarva Power's commitment to providing safe, affordable and reliable power – we are in the process of upgrading the electric transmission infrastructure on the Lower Shore of the peninsula.

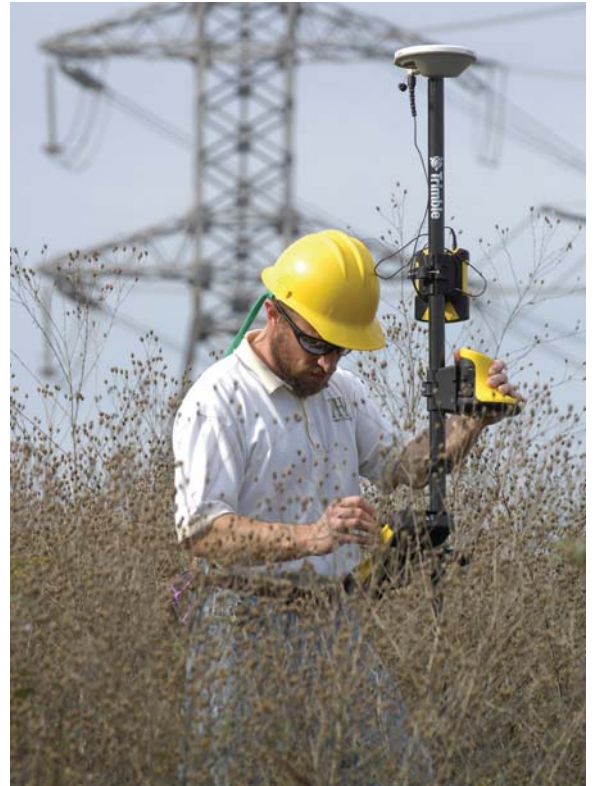
Beginning in May 2009 and continuing periodically over the next several years, Delmarva Power will perform environmental studies and engineering surveys on sections of existing transmission lines in Somerset, Worcester and Wicomico Counties in Maryland.

The transmission line upgrade is necessary to provide much needed voltage and system reliability support for the region. PJM, the Regional Transmission Operator managing the electric transmission grid in the Mid-Atlantic Region, approved the project.

The transmission line extends from Loretto substation in Somerset County traveling through northwestern Worcester County and back into eastern Wicomico County at the Piney Grove substation.

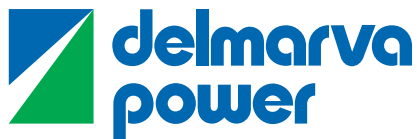
This work should not cause any disturbances to homes, crops or properties along the transmission line. However, the studies and surveys necessitate accessing existing rights of way and roads that cross owners' property.

Delmarva Power will contact the property owners as appropriate. The project is slated for June 2013 completion.



VISIT OUR WEB SITE: [DELMARVA.COM](http://delmarva.com)

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