

Lines

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS IN MARYLAND



A PHI Company

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Delmarva Power Offers More Ways To Save

Delmarva Power wants to help you save energy, save money and save the environment.



We're discounting the price of select ENERGY STAR® qualified compact fluorescent light bulbs (CFLs) for our Maryland customers. You'll save \$1.50 on each single bulb, and \$3 on multipacks when you shop at The Home Depot and Costco stores participating in Maryland.

Maryland customers should note that a minimal surcharge will be added to electric bills starting in January to pay for the cost of this program. Delmarva Power makes no profit from this offering. For the typical customer who uses 1,000 kilowatt-hours per month, the surcharge will amount to about 3.5 cents per month.

Because CFLs use about 75 percent less energy and last

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Customers Receive Holiday Cheer Thanks to Generous Employees

Each year, hundreds of Delmarva Power employees give selflessly of their time and resources to make the holidays a little brighter for others.

Along with our donations of thousands of dollars to many nonprofit organizations and United Way agencies, our dedicated staff rises to the giving occasion to help those in need throughout the holiday season.

Delmarva Power works with St. Anthony's Meals on Wheels and the Basket Brigade of Delaware to provide hot nutritious meals for hundreds of area residents. Numerous low-income children are able to receive new toys through employee participation in the U.S. Marine Corps Toys for Tots program and the Salvation Army's Bell-Ringing campaign.



Also, more than 1,000 senior citizens, foster children, veterans, hospitalized and seriously ill patients are able to feel added love and warmth thanks to a Gift Tag program from which they receive individualized clothing and comfort items to bring cheer to the holidays.

"We're connected to you by more than power lines®" is not just a slogan – it's Delmarva Power's commitment to improve the lives of people in the communities we serve.

We're connected to you by more than power lines.®

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD & VA: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317



Maryland (Area code 301/410)

Jan 1-6: Key Ingredients: America By Food Smithsonian Traveling Exhibition; Belair Mansion, Bowie; 301-809-3089, <http://cityofbowie.org/museum>

Jan 1-27: Holiday Festival of Trains; Ellicott City B&O Railroad Station Museum, Ellicott City; 410-461-1944, <http://ecborail.org>

Virginia (Area code 757)

Jan 26: Come Together: A Tribute to the Beatles; Palace Theatre, Cape Charles; info@esvachamber.org

FOR MORE THINGS TO DO IN THE REGION, Visit: www.delmarva.com

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.

Did You Know?

I'm really looking forward to entertaining family and friends during the holidays. How can I do it safely?

A. The winter holiday season is one of the most festive times of year, but it can also be one of the most dangerous. Please review the safety rules listed here to make the most of your special holiday celebrations.

1. When cooking for holiday guests, please remember to keep an eye on the stove. Unattended cooking is the nation's leading cause of home fires.
2. Test smoke alarms and be sure they have fresh batteries and are in proper working order. Also, tell your guests your home fire escape plan.

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up to 10 times longer than standard bulbs, you'll save energy and money in the long run. When compared to a standard incandescent, a CFL saves about \$42 over the life of the bulb*.

And since CFLs use less energy, they're good for the environment. That means power plants will generate less electricity, which reduces greenhouse gas emissions.

Lighting accounts for up to 20 percent of your home's energy bill. So take advantage of our discount program and start saving energy and money now with compact fluorescent light bulbs.

Visit www.delmarva.com for store locations and more information.

*A 15-watt CFL used in place of a standard 60-watt incandescent based on current rates.

Take the Pledge to Save Energy

Delmarva Power has made a commitment to do our part to save energy and help reduce greenhouse gas emissions.

Join us and take the ENERGY STAR Change a Light Pledge to change at least one light bulb at home to an energy-efficient one. Log on to www.delmarva.com and help us reach our goal of 5,000 pledges.

It's a small step that's already making a big difference.

3. Use decorations made from flame-resistant, flame-retardant or non-combustible materials.

4. Carefully inspect new and previously used light strings and replace damaged items before plugging lights in. Always unplug lights before replacing light bulbs or fuses.

5. Don't mount lights in any way that can damage the cord's wire insulation. Never use clips or nails.

6. Carefully check cords for splits and cracks. Never use black electrical tape to repair damaged cords – replace them. Failure to do so may cause fire.

7. Keep children and pets away from light strings and other electrical decorations.

8. Do not overload extension cords or electrical outlets. Never run cords across walkways.

9. Candles can be deadly. So if you use them, keep them out of reach of children and pets, only place on hard non-flammable surfaces and away from anything that could catch fire. Most importantly, NEVER leave a burning candle unattended.

Guard Against Delmarva Power Imposters

Every Delmarva Power employee carries a photo-identification (ID) card at all times.

If someone claiming to be an employee wants to enter your home for any reason, ask that person to show you a photo-ID card.

You can also call us at 1-800-375-7117 to verify if our trouble team, crews or meter persons are working in your area. We care about your safety, so please ask to see a Delmarva Power employee ID card.