

Lines



A PHI Company

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS

WWW.DELMARVA.COM

MAY 2007



DID YOU KNOW?

Q: I read with interest your article on the "smart" meter technology. Is this meter available now?

A: No, the new, state-of-art meters are not available today. But Delmarva Power is investing in them and you will be getting yours in the near future. It's all part of our comprehensive plan for protecting the environment, enhancing reliability and reducing energy costs. The "smart" meters are a key part of that plan. They would allow us to remotely receive information from your meter, such as whether or not you have power and exactly how much energy you use. Coupled

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Practice Electrical Safety ...Every Day

May is National Electrical Safety Month, but Delmarva Power wants to remind you that electrical safety is something that we should practice every day of the year.

Electric shocks kill nearly 400 people around the nation each year and injure thousands more, according to the Electrical Safety Foundation International.

With warmer weather, many of us will be enjoying more time outdoors. Here are some tips for staying safe around electricity:

- Never touch a power line and do not let any objects you may be carrying, such as a ladder or garden tool, come in contact with power lines. To do so can result in serious injury or death.
- Do not fly kites or model airplanes near power lines.
- Do not swim during a thunderstorm.
- Keep electric appliances, such as radios, at least 10 feet away from swimming pools.
- If you are working near a power line, make sure there is a clearance of at least 25 feet between you, your equipment and the line.
- Make sure when boating that there is at least ten feet of clearance between the highest part of your boat and overhead power lines.
- Teach your children about electrical safety. Make sure they know to stay away from power lines, electrical substations and other electrical equipment.
- If you see a downed power line, stay away from it and warn others. Also, be sure to call the emergency outage number listed on the bottom of this page to report the downed line to Delmarva Power.

We're connected to you by more than power lines.®

POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD & VA: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

Wise Energy Use = Summer Savings

With the onset of warmer weather, electricity demand typically goes up. That's primarily due to air conditioner use, which can easily account for up to 30 percent of the average monthly electric bill. Here are some tips to help you save energy and save money:

- Make sure your air conditioning unit is working properly. Have it regularly checked by a professional.
- Clean or replace the air conditioner filter monthly.
- If you are in the market for a new air conditioner, select one that has a high efficiency rating. A high efficiency model may cost more, but you will save over the long term through reduced energy use. You also may be eligible for a manufacturer's rebate and a federal tax credit.
- Set your thermostat to between 75 and 78 degrees. Those are reasonably comfortable and energy-efficient temperatures. Every degree you raise your thermostat can result in a 3 to 4 percent savings on the cost of cooling your home.
- Keep draperies, blinds and shades drawn during the daylight hours to minimize the amount of sunlight and heat entering your home.

For more specific tips on ways to save on your Delmarva Power bill, visit www.delmarva.com and click "My Account."

Maryland Electricity Rate Update

Each year a competitive bid auction is held so Delmarva Power can purchase electricity supply for its Maryland customers at the lowest possible price. Next month, new electricity rates will take effect for Maryland customers who receive their supply from Delmarva Power.

As a result of the auction, which is overseen by the Maryland Public Service Commission, the typical residential customer will see a slight increase in their rates of about 4.4 percent, or \$5.78 a month, on June 1, 2007. Electricity supply rates will then remain stable through May 31, 2008.

This year's supply auction replaced some older, lower-priced supply contracts, resulting in higher electricity prices for customers. While fuel prices have dropped compared to what they were last year, they are still much higher than they were a few years ago.

For tips on how to save energy and money, visit www.delmarva.com.

Did You Know

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with other technologies, the new meters would also allow you to control your energy use and reduce it when both the demand and price of energy is up. The end result: you save energy and money.

Have a question? Please send it to the attention of the Did You Know? Column, to one of the following:

*Postal Address:
Mail Stop 79NC62,
P.O. Box 9239,
Newark, De 19714.*

Fax: 302-283-6095

E-mail: Lines@delmarva.com

Maryland (Area code 410)

Jun 2: 10th Annual Mutt Strut and Pet Fair; Fountainpark and Wilmer Park, Chestertown; www.kenthumannane.org/

Jun 2: John Smith's Shallop Boat & Exhibits, Vienna; 410-376-3596, <http://www.viennamd.org/towntalk.html>

Jun 8-17: Eastern Shore Chamber Music Festival; Easton; 410-819-0380, www.musicontheshore.org

Jun 9: 26th Annual Bay Music Festival; 4H Park, Centreville; 410-604-2100, www.baymusicfestival.com

Jun 15: Caroline County Relay For Life; 4H Park, Denton; 410-754-9794

Jun 22, 23: Delmarva Chicken Festival; Marshy Hope Marina Park, Federalsburg; 800-878-2449, fax 302-856-9799, dpi@dpichicken.com

Virginia (Area code 757)

Jun 2: Spring Festival; Parksley; 757-665-6271.

Jun 2: 11th Annual Benefit by the Bay Garden Gala; Historic Palace Theatre, Cape Charles; 757-331-ARTS, artsenter1@verizon.net

Jun 14: Onancock International Films; Roseland Theater, Onancock; 757-787-8805, northstreetmarket@mfire.com

Jun 16: 7th Annual Juneteenth Heritage Fest.; Old Kellam Air Field, Bayford Rd, Wierwood; 442-2139

Jun 16: Dry Branch Fire Squad – Blue Grass Concert; Chincoteague Community Center, Chincoteague; <http://www.islandbluegrass.com>

Jun 17: Old Fashioned Town Picnic; Ker Place, Onancock; 757-787-7667.

Jun 27: Start of the Wachapreague Carnival; Wachapreague.

Jun 29: Start of the Chincoteague Volunteer Fireman's Carnival; Chincoteague Island Carnival Grounds; 757-336-6161.

FOR MORE THINGS TO DO IN THE REGION, Visit: www.delmarva.com

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.