



DID YOU KNOW?

Q: I have several recessed lighting banks on different switches. If one traditional bulb goes bad, can it be replaced with a compact fluorescent bulb, thereby creating a mixed bank of lighting on a switch?

A: Yes, you may have different types of bulbs, operated by the same or different lighting switches. You will want to make sure that you do not exceed the recommended wattage, which is often stated with the traditional bulb in mind.

Have a question? Please send it to the attention of the Did You Know? Column, to one of the following:

Postal Address:
Mail Stop: 79NC62,
P.O. Box 9239,
Newark, De 19714.

Fax: 302-283-6095

E-mail:
Lines@PepcoHoldings.com

We're connected to you by more than power lines.®

An Open Letter From The President

Dear Customer:

I want to update you on important information regarding Delaware's energy future. Legislation passed by the Delaware legislature last spring required Delmarva Power to solicit bids from companies willing to sell us power that has been generated here in Delaware. While we recognize the need to consider all available options for stabilizing electricity prices, we believe the following cautions should be kept in mind:

- We must ensure that long-term energy supply proposals will, in fact, result in the lowest prices for customers. We don't want to lock customers into paying electricity rates well above what can be purchased on the open market. A long-term contract could do just that.
- Long-term contracts are highly problematic in an environment where, as is currently the case here, customers have the option to switch suppliers. If enough customers switch that could result in Delmarva purchasing more



Gary Stockbridge, President, Delmarva Power Region

power than it needs under the long-term contract, which means all customers will have to pay for the excess power. That scenario would not necessarily be in the customers' best interest.

- Flexibility must be built into any long-term contract so consumers can take advantage of energy alternatives and innovative programs that could provide customers with real energy savings. For example, Delmarva Power will soon unveil plans to provide customers with the opportunity to save on their energy bill by

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POWER OUT?

In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317

An Open Letter From The President

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reducing the amount of electricity they use during those times when the wholesale market price for electricity is high. This is called "smart metering" – a concept customers will likely become more familiar with as we continue to invest in the utility of the future.

■ Another piece of our plan will provide commercial customers with incentives to use the latest technology to save energy and money. By cutting down on the overall amount of electricity consumed, such programs benefit all customers. If we all use less, we all can save the costs of buying more power.

For those reasons and more, Delmarva Power favors a cautious approach when it comes to long-term energy supply contracts. Delaware's energy plan should enable customers to reduce energy use through new technology; recognize that new power lines have the potential to provide additional access to low-cost power; and capitalize on renewable energy options. As we move forward, our customers should know that we remain committed to maintaining a competitively-priced, reliable and stable source of energy for Delaware's future.

Best Regards,

Gary Stockbridge

President,

Delmarva Power Region

Share Warmth, Support GNEF

Every year, Delmarva Power matches the generosity of its customers by supporting the Good Neighbor Energy Fund. The fund helps hundreds of families throughout our service territory who are struggling to pay their heating bills.

Delmarva Power gives \$1 for every \$3 donated to the Good Neighbor Energy Fund. Simply mail your donation in the envelope enclosed with this month's bill, and we'll match it.

Together, we can make a difference in the lives of many. Donations are tax deductible.

Bill Update:

You can now find any information concerning an outstanding balance on your Delmarva Power account under the "For Your Information" section of the bill. Thank you.

WANTED: Energy-Saving Success Stories

Have you taken steps to use less energy in your home? Are you saving money because of it? Did you use Delmarva Power's online Energy Know How Solutions tool to save energy and money? Delmarva Power wants to hear your success story for saving energy and money. Please send your "Energy-Saving Success Story" to one of the following:

Attn: My Energy-Saving Success Story

Postal Address:

Mail Stop: 79NC62,
P.O. Box 9239,
Newark, DE 19714

Fax: 302-283-6095

E-mail: Lines@PepcoHoldings.com



Delaware (Area code 302)

Mar 1-4: Fever Pitch: New Work from the Center for Emerging Visual Artists; DE Art Museum, Wilm; 571-9590, http://www.delart.org/view/exhibitions/fever_pitch.html

Mar 3,4: Earth Science Gem & Mineral Show; DE Tech & Comm College, Stanton; 234-4488, gene@fossilnut.com

Mar 11: Arden's Spring Fling; Gild Hall, Wilmington; 302-475-2608

Mar 24,25: Art & Antiques Show by the DE Foundation for the Visual Arts; Hagley Museum, Wilm; 658-2400, <http://www.hagley.lib.de.us>

Maryland (Area code 410)

Mar 2: Berenstain Bears; Harford Comm College, Bel Air; 836-4211

Mar 3: OC Job Fair; Conv. Center, 40th&Bay; 888-626-3386

Mar 10: Eagle Festival & Grand Opening of Visitor Center; Blackwater Natl Wildlife Refuge, Cambridge; 228-2677, www.blackwater.fws.gov

Virginia (Area code 757)

Mar 8: Onancock Intn'l Films; Roseland Theater, Onancock; 787-8805; northstreetmarket@mfire.com

Mar 24: "Tales as Tall as the Sky"; North Street Playhouse, Onancock; 787-2050

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@pepcoholdings.com.

FOR MORE EVENTS
VISIT OUR WEB SITE!



A PHL Company

Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 375-7117
TTY Telephone Number for Hearing Impaired: (800) 822-1200