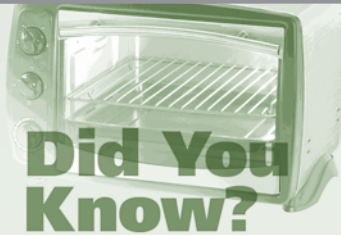


Lines

THE NEWSLETTER FOR DELMARVA POWER CUSTOMERS

WWW.DELMARVA.COM

APRIL 2007



Q: *When I need to reheat food, I use our gas oven. If I bought a toaster oven to reheat small food items, would I save money on my electric bill?*

A: Yes, you would save money on your energy bill by reheating smaller food items in a toaster oven, which uses less energy than a full-size gas oven. You want to be sure, though, that the food item you are reheating is suitable for a toaster oven. Also, be sure to read the toaster oven's user guide for instructions on what can and cannot be placed in the cooking appliance.

Have a question? Please send it to the attention of the Did You Know? Column, to one of the following:

Postal Address:
Mail Stop 79NC62,
P.O. Box 9239,
Newark, De 19714.

Fax: 302-283-6095

E-mail: Lines@delmarva.com

Earth Day Reminds Us To Protect the Environment

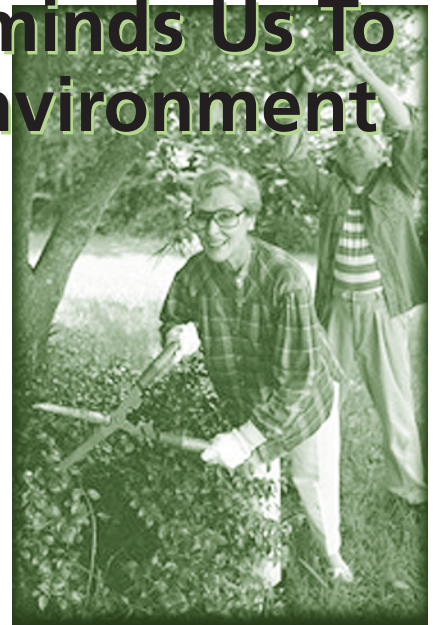
Each April, we are reminded that the Earth's environment is to be cherished and protected. We do this by observing Earth Day, which will be marked this year on Sunday, April 22nd. We will celebrate Earth Day in a variety of ways – all aimed at increasing public awareness of the need to protect the Earth's environment.

As always, Delmarva Power employees will participate in numerous environmental activities throughout the month to commemorate Earth Day.

For the past several years, Delmarva Power has been named a Tree Line Utility by the National Arbor Day Foundation in recognition of the way it cares for trees along its rights-of-way. Those rights-of-way also serve as habitats for a variety of wildlife.

In celebration of Earth Day, we encourage our customers to plant and/or trim a tree. Well-placed trees, shrubs or vines can deliver effective shade and act as a windbreak, resulting in lower heating and cooling costs. Before planting, consider the size of the tree at maturity. Avoid planting trees that can exceed 25 feet in height near overhead power lines. When planting, please follow these safety guidelines:

- Plant low-lying trees, such as dogwoods, which are less likely to come in contact with power lines.



- Do not plant vines or other creeping vegetation near utility poles.
- Do not attempt to trim trees near power lines. It is dangerous and can result in injury or death. Consult a professional.
- Remove vines, shrubbery or debris that may be blocking access to meters or other utility equipment on your property.
- If there is a pad mounted transformer (green metal box) in your yard, please make sure there is a 10-foot cleared space in front of the door to permit our crews to service the transformer.

It is important for all of us to do our part in protecting the Earth. For more ideas on how you can make a difference, visit www.earthday.gov.

POWER OUT?

*In New Castle County, DE; Cecil and Harford Counties, MD: 1-800-898-8042
In Kent & Sussex Counties, DE; and the Eastern Shore of MD & VA: 1-800-898-8045
For Natural Gas Emergencies in New Castle County, DE, ONLY: 302-454-0317*

We're connected to you by more than power lines.®

■ ■ ■ Energy Update For Our Delaware Customers

What is the best way to meet Delaware's long-term electricity needs? Many thoughtful people are asking that question considering the sharp increases we've seen in the cost of fuels used to generate electricity.

While Delmarva Power recognizes the need to plan for Delaware's long-term energy needs, there is good news on the short-term front. The prices for purchasing our customers' electricity supply in the wholesale market were slightly down this year, resulting in stable electricity rates for Delmarva Power's residential customers in Delaware.

Still, the energy and environmental challenges we face as a state and as a nation are very real and need to be addressed.

Delmarva Power believes that the quickest, cleanest and least costly way to meet our energy needs is through energy-efficiency and new technology.

By reducing the demand for expensive power through energy effi-

ciency programs, we are protecting the environment, enhancing reliability, and enabling customers to save energy and money.

Our plan, among other ideas, calls for:

- Providing customers with rebates and bill credits when they invest in energy-efficient appliances;
- Reducing the cost of energy for customers who participate in programs that will allow for the cycling of their home's energy guzzlers – air conditioning or electric heat pump equipment – when wholesale electricity prices are high;
- Investing in state-of-the-art meters and thermostats that will lead to reducing customers' demand for energy during the times when it is needed most and priced the highest;
- Increasing use of renewable energy in our region, including solar and wind power; and,

- Investing in our transmission systems to provide increased reliability and lower energy costs.

We are currently seeking permission from the Delaware Public Service Commission to implement many new programs, which will go a long way toward achieving the end goal – a clean, affordable way to meet Delaware's long-term energy needs.

As we plan for Delaware's energy future, we believe the right choice for Delaware is to give our customers the tools they need to reduce their energy use. It's the only plan that makes both economic and environmental sense for Delaware.

Planting a tree? Call before you dig

Whether you are planting a tree, building a deck or installing a pool, every job requires a phone call to ensure you don't hit an underground utility line.

For Delmarva Power customers in Delaware and Virginia, the Miss Utility numbers to call are:

■ Delaware:
1-800-282-8555

■ Virginia Eastern Shore:
1-800-552-7001

You must call Miss Utility at least two days before your scheduled dig. Once you've called, the location of any underground utilities will be marked within three business days at no cost to you.

The marked lines will show you the approximate location of underground lines, which will help prevent any injuries to you or those who are working with you and/or damage to the underground lines.

Remember, smart digging means calling Miss Utility before each job, whether you are a professional excavator or a homeowner.



Things to do in the region 05/07

Virginia (Area code 757)

May 12: *Town Wide Yard Sale;* Onancock; 757-787-7600

May 27: The American Family Theater's Production of "*The Wizard of Oz*"; Chincoteague Comm. Center, <http://www.chincoteaguecenter.org/2007-Wizard-of-Oz.html>, 757-336-0614

May 28: *Virginia Arts Festival:* Gene Krupa Orchestra; Historic Palace Theatre, Cape Charles; 757-331-ARTS, artscenter1@verizon.net

FOR MORE THINGS TO DO IN THE REGION, Visit: www.delmarva.com

Click on "Community & Environment" on our Web site: www.delmarva.com. To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@delmarva.com.

Delaware (Area code 302)

May 4,5: *74th Annual Old Dover Days/Arty Gras;* Dover; 800-233-5368, www.visitdover.com

May 11: *Fifty is Golden:* Caesar Rodney Toastmaster Celebration; Christiana Hilton, Newark; 302-475-4501, prp@comcast.net, <http://caesarrodney.freetoasthost.com>.

May 12: *Central Delaware Jazz and Blues Festival;* Killens Pond State Park, Felton; jvibeb@aol.com, www.dejazzbluesfest.com

May 19: *3rd Annual Biggs Museum Gala;* Federal St., Dover; (302) 674-2111, sconner@biggsmuseum.org