

Energynews

www.delmarva.com you can use | oct 2006

DID YOU KNOW?

Q: Is the energy for a lamp or light still used if the light switch is on, but the bulb is either burned out or unscrewed?

A: No, energy is not being used for a lamp or light when the bulb is unscrewed or burned out. The reason why is because the bulb completes the electrical circuit between the lamp switch and the outlet. Without the bulb, the circuit is not complete and, therefore, energy is not being used.

If you have a question on energy use and efficiency that you would like to see appear in this column, please send it to:

Postal Address:

Energy Know How Column,
P.O. Box 9239, Mail Stop:
79NC62, Newark, DE 19714.

Fax:

302-283-6095,
Attn: Energy Know How Column

E-mail:

Energy.News@PepcoHoldings.com
Attn: Energy Know How Column

Energy Know How— Celebrate Energy Awareness Month

October is Energy Awareness Month – a great reason to learn more about your energy use and ways you can save on your monthly bill.

For instance, it may pay to upgrade the energy guzzlers in your home, such as water heaters, heating and cooling systems, washers and dryers, to today's more energy-efficient models. In addition to using less energy, these appliances may qualify for government rebate programs and federal tax credits.

Both Delaware and Maryland have grant money available to help their residents afford the cost of making their homes and appliances more energy efficient. The qualifications and guidelines vary from state-to-state so be sure to visit your state's energy office Web site or contact them directly for information on energy rebate programs. The contact information is:

Delaware Energy Office,
302-739-1530
www.delaware-energy.com

**Maryland Energy
Administration,**
410-260-7655
www.energy.state.md.us

In addition, the federal government is offering tax credits to encourage homeowners to reduce their energy usage through investing in home improvements and products that are energy efficient. To learn more about the federal tax incentives, go to www.energystar.gov or call 888-782-7937.

Another way to become more aware of your personal energy usage is to log onto www.delmarva.com and check out a new, free service to our customers, called Energy Know How Solutions. The web-based service enables customers to create their own personal energy profile based on their home, the number of people living in it, the age of their appliances and other necessary information – all of which is used to determine ways you can save on your energy costs.

So, with today's technology and dollar incentives, there seems to be no better time than now to invest in wise energy use.



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KNOW HOW™



Delaware (Area code 302)

- Nov 4:** *First-ever Delaware Book Festival*; First State Heritage Park, Dover; www.debookfestival.lib.de.us
- Nov 8-12:** 9th Annual *Rehoboth Beach Independent Film Festival*; Movies at Midway, www.rehobothfilm.com, 302-645-9095 x1
- Nov 9-10:** *Noel Holiday Bazaar*; St. Mark's United Methodist Church, 1700 Limestone Road, Stanton; 302-994-0400.
- Nov 15-19:** *Delaware Hospice Festival of Trees*; DE Ag Museum & Village, Dover; 800-838-9800
- Nov 20:** *Delaware Colonial Dances*; 25 E. 2nd St., New Castle; 302-325-4120, grt2112@comcast.net.

Maryland (Area code 410)

- Nov 4-5:** *Chestertown Artworks Studio Tour*; Chestertown; 410-778-6300, www.artworkschestertown.org
- Nov 5:** 34th Annual *Antique Bottle & Collectibles Show and Sale*; Singlerly Firehall, Elkton; 302-738-9960
- Nov 11:** *Second Saturday Book Sale*; Central Library Book Cellar, 303 Gay Street in Cambridge; 410-228-7331.
- Nov 18:** *Turkey Trot 2 Mile Fun-Run*; Denton Elem., Denton; 410-479-8120
- Nov 24:** *Fall Arts Night*; Berlin; www.berlinmdcc.org, 410-641-4775

New Jersey (Area code 609, 856)

- Nov 7:** *Election Day Ham & Oyster Dinner*; St. Thomas Episcopal Church, Glassboro; 856-228-1170 or 856-769-2315
- Nov 11:** *Oyster Sail* with Raw Oyster Bar; AJ Meerwald Schooner, Bivalve; 856-785-2060 x100, www.bayshorediscovery.org
- Nov 19:** *Tri-State Jazz Society*; Mason-Dixon Dixieland Jazz Band; Brooklawn American Legion; 856-234-5147, www.tristatejazz.org
- Nov 25:** *John Davidson in Concert*; Surfflight Theatre, Beach Haven, NJ; 609-492-9477 or www.surflight.org

Virginia (Area code 757)

- Nov 25:** *Old Tyme Days Celebration*; Greenbackville VA Community Center; 757-824-0899
- Nov 24-25:** 20th Annual *Deborah Waterfowl Show/Auction*; 757-336-3478, www.chincoteaguechamber.com

For more events: Click on "In Your Community" at our Web site. Atlantic City Electric Region, visit www.atlanticcityelectric.com; Delmarva Power Region, visit: www.delmarva.com. To include a future event either in ENYCU or online, fax to: 302-283-6095, or send an e-mail to Energy.News@pepcoholdings.com.

MEGAWATT U

Electrical Safety for Children – only a 'click' away

Electricity makes our lives so much easier that it's hard to imagine our modern world without it. Electricity, however, can also be a dangerous and even deadly force. It is never too early to teach your children about electrical safety, and an excellent source to begin that effort can be found on Delmarva Power's Web site: www.delmarva.com. Click on the "Safety & Conservation" link, and then click on the "Safety Megawatt U for Kids" link.

KNOW HOW TO PREVENT CO POISONING



As the temperature gets colder and heating systems get turned on, Delmarva Power recommends its customers have a qualified contractor inspect their fuel-burning appliances and piping to ensure that carbon monoxide is being properly vented to the outside.

Carbon monoxide is a colorless, odorless gas that can be deadly. We recommend that homeowners consider installing carbon monoxide

detectors in their home to prevent poisoning. Often there is little time before poisoned victims experience symptoms that limit their ability to seek help. Some of the symptoms include: headache, dizziness, weakness, nausea, rapid heartbeat, loss of hearing, blurry vision, vomiting, seizures, unconsciousness, respiratory failure and cardiac arrest.

If you are a Delmarva Power gas customer in northern New Castle County, Delaware and have a gas emergency to report, call 302-454-0317.

Bill Questions? Visit Us Today...

Our Customer Care representatives are available during the hours at locations listed below to answer questions and accept bill payments:

- New Castle Regional Office (NCRO)
I-95 at Route 273, Newark DE
Customer Service: Monday through Friday, 10 a.m. to 6 p.m.
Bill Payment: Monday, Wednesday, Friday, 8 a.m. to 5 p.m.
Tuesday, Thursday, 9a.m. to 6 p.m.
- Wilmington Office Building
630 Martin Luther King Blvd, Wilmington DE
Customer Service & Bill Payment:
Monday through Friday, 10 a.m. to 6 p.m.
- Millsboro District Office
700 E. DuPont Hwy, Millsboro DE
Customer Service: Monday through Friday, 9:30 a.m. to 6 p.m.
Bill Payment Kiosk*: Monday through Friday, 8 a.m. to 6 p.m.
- Bay Regional Office
2530 N Salisbury Blvd, Salisbury MD
Bill Payment Kiosk*: Monday through Friday, 8 a.m. to 5 p.m.

Customers also have the option to pay their bill at select Retail Payment Centers located throughout our service territory. To locate the Retail Payment Center nearest you, go to www.delmarva.com and click "Find Payment Locations" on the home page or call 1-800-375-7117.

*Kiosks accept cash and checks for bill payment and do not have the ability to make change.

